

Front Hotel “ Soft All Inclusive ” Concept Guidelines 2026

Hotel Management and team have the pleasure to welcome you to Concorde El Salam Hotel Sharm El Sheikh. We wish you a pleasant and unforgettable stay with us!

WiFi code will be available in reception after check out

Restaurants:

Opening Hours of Restaurants & Bars

Laguna Restaurant

Main Restaurant

Breakfast Buffet 07:00-10:30
Lunch Buffet 13:00-15:00
Dinner Buffet 19:00-22:00

Italian Restaurant

By the beach

Continental 08:00-11:00
Buffet 13:00-16:00

Flame Restaurant

By the beach

Continental 08:00-11:00
Buffet 12:00-15:00

- **The Tagine restaurant (by the beach area) From 19:00 till 22:00 (Egyptian Cousin, Prior reservation is required)**
- **TexMex (Main pool bar) From 19:00 till 22:00 (Mexican and Grilled food, Prior reservation is required)**
- For the a la carte meals in the “Italian a la carte Restaurant” you are entitled for 40 % discount on all food and local beverages.
- “Sunday Buffet Dinner at the Italian restaurant” from 19:00 till 22:00 with no charge on buffet food and all drinks.
- All a-la carte outlets should be pre-booked with the Restaurant Hostess [Call 2222].

Bars:

Piano Bar

10:00 till 00:00
16:00 till 18:00 Snacks

Pool Bars

09:00 till 18:30
11:00 till 13:00 Bakery Bread
13:00 till 15:00 Snacks

Beach Bar

09:00 till 18:30

Aqua Gym Pool

10:00 till 18:30

Vendome Bar

09:00 till 00:00

Fresh Juice, cans & bottles are not including. Shisha is not accepted, only in the designed area.

Normandy Disco is All Inclusive from 22.00 till 00.00 then extra Charge from 00.00 till 03.00 AM

Guidelines:

- All alcoholic drinks are extra charged and all the other beverages are served by the glass, and one at a time.
- Please be informed that all Room Service consumptions will be charged to your room account, Room Service is not included in All Inclusive Concept.
- No food or beverage items are to be taken outside restaurants or bars . No beverages are to be brought from outside into the bars, discotheque or restaurants. No alcoholic drinks are served for under aged person(s).
- Kids menu and baby chairs are available.
- Dress code is Smart Casual. No swimming suits at lunch and no shorts are permitted during dinner.

General Information

Check-in time is after 14:00 hrs.

Check-out time is 12:00 noon.
Room key , towel cards, should be returned to the reception.
The All Inclusive bracelets should be cut before checkout .

If you lose the room key you will be charged with 5\$-If you lost your towel card you will be charged with 15\$

Any consumption after check-out time will be charged to you as per consumption and should be settled before check out.

The Shuttle Bus is available between the Front and Sports Hotels, daily, every 10 - 15 minutes from 07:00 till 01:00.

Daily Fumigation At the evening and Early Morning .

The doctor is available in the hotel (with extra charge)

Leisure Facilities

Entertainment: Music and shows performed at the terraces of the Laguna, Italiano, Waterfalls Restaurants, “Normandy II” discotheque. Please refer to daily animation activities and entertainment program in your room.

Sport facilities : Enjoy using 1 Paddle court, 3 Tennis court ,, football pitch, multipurpose court, jogging track, for a charge ,aqua -gym pool, water-slide pool, beach volley are available free of charge. After sunset 1 Tennis court , football pitch and multipurpose court - for extra charge. Water slides from 10.00-12.00 and from 14.00 to 16.00 .

Health & Fitness center only for the Front Hotel guests : gym (sports shoes only, children under 14 are not allowed), sauna, steam room and Jacuzzi in the indoor swimming pool are available for free from 07:00 till 10:00 AM, Turkish bath and massage are against charge.and at sports hotel from 07.00 to 21.00 for free **(children under 12 are not allowed).**

No alcoholic drinks or smoking are allowed in the Health club.

Games Rooms : billiard tables, table tennis, chess, baby foot. Operating from 12:00 till 00:00.

Children’s Care : Our **kids club** is open daily 10:00 -13:00, 15:00-17:00 and 20:00-22:00 with daily mini disco at 20:00. Two playgrounds – at the Front and Sports Hotels - are available.

Heated pools: Aqua gym pool; Family pool; Sports Hotel Pool (during the Winter only)

Safety Rules & Regulations

- You are kindly requested to keep your valuables inside the safe box located in wardrobe in your room.

- Do not leave any personal belongings in front of your room or on the terrace / balcony as the Hotel management will not be responsible for any loss.

- Any damaged caused in the room or at any outlets by the guest, will be charged to guest’ account and must be settled in cash before departure.

- Smoking water pipe in the room, balcony or terrace is not permitted.

- Hanging or displaying of personal clothes, towels on terrace chairs, balcony rails are not permitted.

- Not allowed to take hotel linen outside the hotel e.g. towels, pillows ..etc. Towels for the excursions are available at the Concierge desk.

For further information, please contact the reception desk on extension 01 or Guest Relations on extension 05.